

Your Boat Licence Terms & Conditions

The Trust is reviewing the Terms & Conditions of your leisure boat licence with a view to making them clearer and stronger for both the Trust and all boaters and, as a Licence holder, we're asking for your input.

This will be the first full review of the conditions since 2015. As well as the proposals in this consultation, we'll be making the terms easier to understand, incorporating current schedules and appendices to give boaters a single document for their terms and conditions.

This consultation will ask for your input on the key proposals concerning:

- Cruising whilst away from your home mooring,
- Insurance and Boat Safety
- False Declarations and boat ownership information
- Boat Dimensions
- Licence termination
- Our obligations and refunds
- Behaviour towards Trust colleagues.

Instructions

You will have the option to not answer questions about areas of the consultation that are not applicable to you but we welcome input from everyone on all matters.

For each proposal, you will see the current, numbered condition and a brief explanation of the issue with the current wording. You will then be asked to comment on an updated, proposed condition. These proposed conditions are given a different lettered reference for each section to differentiate from the existing condition numbers.

This survey is conducted according to the Market Research Society's Code of Conduct. Participation in this survey is voluntary. All responses will be anonymous and not attributable to an individual. Those questions collecting personal information are optional and are to help ensure the Trust is meeting the needs of all boaters.

We have provided a PDF version of this survey for download (available [here](#)) should you wish to view this and consider your responses prior to completing this survey online. Once you've started completing the survey, you'll be unable to save progress before submission so please make sure that you allow sufficient time to complete it. **We advise that completion of all sections of the survey will take around 40 minutes**

Section A. Home Mooring requirement to "cruise"

Currently, our terms and conditions state that:

"3.1 You must cruise on the Waterways whilst you are away from the Home Mooring (save for any period when you leave the Waterways or when the Boat is lawfully moored at another mooring site)."

For reference, the Terms & Conditions can be found [here](#).

Issue

We want to ensure that all boaters get fair access to the whole of our network. Currently the lack of clarity around expectations of how boats cruise whilst away from home means that some boaters with a home mooring remain in a very small area, not returning to their home mooring, which prevents other boaters having fair access to mooring space.

Proposed change

"A1. You must cruise on the Waterways whilst away from the Home mooring (save for any period when you leave the Waterways or when the Boat is lawfully moored at another mooring site). The cruise must be a genuine cruise. Minimal or repetitive movement along a short part of a Waterway or Waterways without use of the Home Mooring (nominal use of which shall be disregarded for these purposes) will not be accepted as a genuine cruise."

I confirm that I have read and understood the information above

- Click here for the questions
- I do not wish to comment on this proposal. Skip to the next section

Please state how strongly you agree or disagree with the proposed conditions:

	1 = Strongly disagree	2	3	4	5	6	7 = Strongly agree	Not applicable
Condition A.1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please use the box below if you'd like to provide comments about this section of your licence

Section B. Insurance

Currently, our terms and conditions state that:

"5.2 You must have in force an insurance policy for the Boat, provided by a company that is authorised and regulated by the UK Financial Conduct Authority, which covers third-party liabilities of at least two million pounds. The insurance cover must be maintained for the full duration of the Licence. Further details on insurance requirements are set out in Schedule 1 below.

5.3 You agree that we may contact your insurance provider to check the validity of your policy, and you consent to the insurance provider giving us such information as we may reasonably require."

Issue

The Trust can better manage the risk of boats having incorrect insurance and strengthen our process to protect waterway users.

Proposed change

"B.1 You must have in force an insurance policy for the Boat, provided by a company that is authorised and regulated by the UK Financial Conduct Authority, which covers third-party liabilities of at least two million pounds per event.

B.1.1. The insurance cover must:

B.1.1.1. be maintained for the full duration of the Licence;

B.1.1.2. be appropriate for the intended use of the Boat;

B.1.1.3 insure the licence applicant, the owner of the [vessel/ boat] and such other person, persons or classes of persons (if any) as is or as authorised by the owner [and or licence applicant] to have control of the vessel, in respect of any liability which may be incurred by the owner or any such other person resulting from the presence of the vessel on any inland waterway in respect of the death of or bodily injury to any person or any damage to property.

B.2 When applying for the Licence, you are asked to declare the following details of the Boat's insurance:

B.2.1 the name of your insurance provider;

B.2.2 the policy number;

B.2.3 the expiry date of the policy.

B.3 You must provide a copy of your insurance certificate and/or policy Schedule to Us at the point of licensing via our online portal or by sending a copy by post within 14 days of licensing your boat. You agree to provide a copy of your insurance certificate, policy terms and conditions and policy Schedule upon request.

B.4 You agree that we may contact your insurer and/or broker to check the validity of your policy, and you consent to the insurer and/or broker giving us such information as we may reasonably require.

B.5 You agree to us providing information that we hold about the use, apparent structure and construction of your boat to your insurer and/ or broker.

B.6 If your current insurance certificate expires during the Licence (including any renewal), you must provide evidence of the renewed (or new) insurance and the Conditions of B.1, B.2, B.3, B.4, B.5 and B.6 apply.

I confirm that I have read and understood the information above

Click here for the questions

I do not wish to comment on this proposal. Skip to the next section

Please state how strongly you agree or disagree with the proposed conditions:

	1 = Strongly disagree	2	3	4	5	6	7 = Strongly agree	Not applicable
Condition B.1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition B.2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition B.3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition B.4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition B.5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition B.6	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please use the box below if you'd like to provide comments about this section of your licence

Section C. Termination period

Currently, our terms and conditions state that:

8.1 We will write and tell you if we think you have broken the Conditions of your Licence. We will explain how we think you have broken them and how we think you can put things right. We will tell you how long you have to put things right. This time will be at least 28 days or longer if reasonable.

8.2 If you do not put things right within the time we have given you, the Licence will end and you must remove the Boat from our Waterways. We will rebate the cost of the unused part of the Licence in accordance with our Refund Terms (details of which are set out in Schedule 4) as of the date on which you have removed the Boat from our Waterways.

8.3 In the case of a serious or persistent breach of these Conditions, or where we reasonably believe that the breach may endanger the health and safety of other people, we reserve the right either to:

- (a) immediately suspend your Licence pending an internal investigation to determine whether the breach is capable of remedy. Whilst your Licence is suspended you may not use the Boat to navigate in our Waterways until further notice from us and during the suspension the Boat must remain moored where specified by us unless you choose or you are directed by us to remove the Boat from our waterways, or;
- (b) terminate your Licence immediately if we conclude that the breach is clearly incapable of remedy.

8.4 If your Licence is terminated in accordance with this Condition 8, you agree that for the remainder of what would have been the Licence period, you will not apply for a new Licence and you will remove the Boat from our Waterways. Should you apply for a new Licence during this period, we will not consider the application."

Issue

The current wording leaves some timescales unclear and doesn't make boater expectations clear. We also believe that the condition can be clearer regarding repeated and serious breaches which would support the Trust in taking action and make obligations clearer to boaters.

Proposed change

"C.1 We will write and tell you if we think you have broken the Conditions of your Licence. We will explain how we think you have broken them and how we think you can put things right. Subject to Condition C.3, we will tell you how long you have to put things right. This time will be at least 28 days. We may extend that time if we feel that is reasonable for all parties to achieve a remedy.

C.2 If you do not put things right within the time we have given you, we will terminate the licence and you must remove the Boat from our Waterways within 28 days. We will rebate the cost of the unused part of the Licence in accordance with our Refund Terms as of the date on which you have removed the Boat from our Waterways.

C.3 In the case of repeated breaches of these Conditions over the course of a licence or where a breach causes Us the reasonable belief that there is serious a risk of endangerment of the health and safety of other people or the likelihood of damage to or pollution of any Trust or third-party asset, or where there has been a failure to pay for the licence we reserve the right either to:

a) immediately suspend your Licence pending an internal investigation to determine whether the breach is capable of remedy. Whilst your Licence is suspended you may not use the Boat to navigate on our Waterways until further notice from us and during the suspension the Boat must remain moored where specified by us unless you choose or you are directed by us to remove the Boat from our Waterways, or;

b) terminate your Licence immediately if we conclude that the breach is clearly incapable of remedy, the number of repeated breaches is believed to be unreasonable and likely to continue or the risk to health and safety of others is deemed too great.

No refund will be payable for any period of suspension or for what would have been the remaining period of your Licence if it had not been terminated in accordance with this Condition C.3.

C.4 If we notify you of the suspension your Licence under Condition C.3(a) above, we will aim to notify you of the outcome of this investigation within 14 days of the suspension taking place, otherwise you will be notified of the requirement for an extension and for how long that extension will be.

Following the outcome of the investigation, you will either be notified of a period in which to remedy the breach or your Licence will be terminated under Condition C.3(b).

C.5 If your Licence is terminated in accordance with this Condition C, you agree that for the remainder of what would have been the Licence period, you will not apply for a new Licence and you will remove the Boat from our Waterways. Should you apply for a new Licence during this period, we will not consider the application.

I confirm that I have read and understood the information above

- Click here for the questions
- I do not wish to comment on this proposal. Skip to the next section

Please state how strongly you agree or disagree with the proposed conditions:

	1= Strongly disagree	2	3	4	5	6	7 = Strongly agree	Not applicable
Condition C.1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition C.2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition C.3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition C.4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition C.5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please use the box below if you'd like to provide comments about this section of your licence

Section D. Our obligations & refunds

Currently, our terms and conditions state that:

"9.1 We will do our best to keep the Waterway open for navigation, but closures may be required as a result of occasional unforeseen events or essential maintenance and repair work. Except in emergencies or for other unavoidable reasons, we shall try to arrange our maintenance work to cause you the least disruption. This means that most work requiring closures will be done between the beginning of November and the end of March. There may be other occasions when, due to causes beyond our reasonable control, we have to close part or (exceptionally) all of the Waterway.

9.2 The Licence fees are calculated on the assumption that you will be affected by closures from time to time and accordingly refunds of Licence fees will not be made for closures as described in this Condition 9.

9.3 We exclude any liability for any damages arising from the closure of the Waterway (save for any damages arising from personal injury or death caused by our negligence)"

Issue

Each year, Trust resource is spent dealing with enquiries and requests regarding Licence refunds. The Licence fee is not a guarantee of a level of service and is currently priced reasonably to allow access to Waterways owned or managed by us.

Our aged network can be challenging to maintain and often repairs can throw up unexpected issues. We do our best to minimise unplanned stoppages and to keep planned stoppages to the advertised duration.

Refunds of Licence fees would lead to funding being diverted away from other areas of the Trust, including maintenance and repair, and may also result in a need for increased Licence fees in future.

Proposed change

"D.1 The Licence fee grants permission for the licensed boat to be present on Trust owned or managed Waterways. The Licence is not a guarantee of access or availability of the waterway. Refunds of Licence fees will not be made for closures as described in this Condition D.

Condition D.3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition D.4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition D.5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition D.6	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition D.7	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition D.8	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please use the box below if you'd like to provide comments about this section of your licence

Section E. Boat Safety Certificate

Currently, the only reference in the actual T&C's to Boat Safety obligations is:

5.1 The Boat must comply with the Boat Safety Scheme requirements (set out in Schedule 1 below) at all times.

The remaining information is held with the schedules:

There is a legal requirement for boats to comply with the Trust's standards for construction and equipment (appended). You are responsible for making sure that the Boat is maintained so that it complies with the required standards at all times.

To protect the safety of all our customers, we may operate a spot check on the fuel, gas and electrical installations on board any boat which we have reason to believe no longer meets the required standards. If we believe the Boat is dangerous, we may terminate your Licence and you will have to remove it from the Waterways. If you fail to remove the Boat from our Waterways, we can do so at your expense.

When applying for a boat licence, you must produce evidence that the Boat meets these standards.

Acceptable evidence is one of the following:

a) confirmation that the Boat complies with Boat Safety Scheme standards. This must be appropriate for the purpose for which the Boat is used. Please remember that any alterations, modifications or a lack of good maintenance may mean that the evidence of compliance is no longer valid;

b) a current Declaration of Conformity with the EU Recreational Craft Directive which shows the specification of the Boat. This declaration must be less than four years old (one year for 'sailaways');

c) in respect of boaters who have completed the Canal & River Trust form declaring an exemption from the Boat Safety Scheme standards, we may from time to time carry out random checks and we reserve the right to inspect the Boat and/or to require further evidence or information from such boaters to validate that the exemption applies.

Issue

Boaters currently self-declare exemption from the requirement for a boat safety certificate, without further evidence, when applying for a licence. The Trust are also reliant on good faith of boaters to update on the validity of their certificate or exemption over time. Where the Trust have concerns about the validity of an exemption or a certificate, the current conditions provide limited options to address the matter.

Proposed change

"E.1 The Boat must comply with the Boat Safety Scheme requirements (set out in Schedule 1 below) at all times.

E.2 When applying for a boat licence you must produce evidence that the Boat meets these standards. Acceptable evidence is one of the following:

E.2.1 provision of your Boat's valid boat safety certificate number;

E.2.2 a current Declaration of Conformity with the EU Recreational Craft Directive which shows the specification of the Boat. This declaration must be less than four years old (one year for 'sailaways');

E.2.3 declaration that the boat is exempt from the Boat Safety Scheme Standards. We may require certification of the exemption. If the Boat is exempt you will need to select the appropriate drop-down box on your online customer application form.

E.3 You should ensure that the evidence we hold in respect of your boat meeting these requirements is up to date at all times. If the evidence has expired, you must update your details via the online portal.

E.4 Once your Boat is licensed, we may ask for further evidence of compliance or exemption from the Boat Safety Scheme Standards. Acceptable evidence may include, but is not limited to:

E.4.1 provision of your Boat's valid boat safety certificate number;

E.4.2 provision of photographic or video evidence that identifies your Boat and demonstrates compliance/exemption;

E.4.3 completed and satisfactory inspection of your Boat by a Trust representative, within a reasonable time;

E.4.4 formal certification of exemption, e.g. Certificate of decommissioning of a diesel engine or gas system;

E.4.5 other satisfactory evidence that the boat is exempt from the Boat Safety Scheme Standards.

E.5 To protect the safety of all our customers, we may operate a spot check on the fuel, gas and electrical installations on board any boat which we have reason to believe no longer meets the required standards."

I confirm that I have read and understood the information above

[Click here for the questions](#)

I do not wish to comment on this proposal. Skip to the next section

Please state how strongly you agree or disagree with the proposed conditions:

1 = 2 3 4 5 6 7 = Not
Strongly Strongly applicable
disagree agree

Condition E.1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition E.2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition E.3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition E.4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition E.5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please use the box below if you'd like to provide comments about this section of your licence

Section F. Wider or larger dimensioned boats

Issue

Currently, we're seeing an increase in the number of wider or larger dimensioned boats on waterways that are inappropriately sized for their use, leading to complaints, navigational obstruction and damage to our property and boats. We advertise (here) our waterway dimensions which boats on the network should comply with.

Restriction of wider or larger dimension boats to certain Waterways is not expressly covered by our terms and conditions and therefore doesn't support the Trust in managing these issues.

Proposed change

F.1 The boat should be fit for navigation on the Waterway where it is intended to be used.

F.2 Whilst cruising on our network, your Boat must not exceed the maximum craft dimensions for the Waterway at any time. This includes the height, draught, beam and length of your vessel and where two or more boats are cruising together, the total height, beam, draught and length of both boats in their combined cruising formation.

F.3 Maximum craft dimensions are published on our website from time to time and may be subject to change

F.4 You should ensure that you have available for immediate use proper fenders of suitable material and condition, and you should use those fenders whenever there is a risk of the boat striking against any boat, structure or object

I confirm that I have read and understood the information above

- Click here for the questions
- I do not wish to comment on this proposal. Skip to the next section

Please state how strongly you agree or disagree with the proposed conditions:

	1 = Strongly disagree	2	3	4	5	6	7 = Strongly agree	Not applicable
Condition F.1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition F.2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition F.3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition F.4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please use the box below if you'd like to provide comments about this section of your licence

Section G. Change of ownership

Currently, our terms and conditions state that:

“7.8 You must notify us via the online portal or in writing within 14 days when you sell the Boat or transfer ownership to another person. You must tell us to whom you have sold or transferred the Boat. If you do not let us know the details of the new owner or keeper, the Boat will remain registered in your name and you will continue to be responsible for it (including payment of future Licence fees, sums payable under Conditions 6.4 and 6.5, and the costs of any related legal action).”

Issue

Ambiguity about the method of informing the Trust of change of ownership can lead to insufficient information being provided in impractical ways. This can frustrate processes and cause difficulty for us when communicating with boat owners and keepers.

Proposed change

"G.8 You must notify us via the online portal or by returning the "ownership and keeper transfer" form within 14 days of when you sell the Boat, transfer ownership to another person, or the keeper of the boat changes. If you cannot access this form online, our customer service team will post you a copy for completion and return. You must provide all parties' details in the case of shared ownership. If you do not let us know the details of any new owner or keeper, the Boat will remain registered in your name and you will continue to be responsible for it (including payment of future Licence fees, sums payable under Conditions 6.4 and 6.5, and the costs of any related legal action)."

I confirm that I have read and understood the information above

- [Click here for the questions](#)
- I do not wish to comment on this proposal. Skip to the next section

Please state how strongly you agree or disagree with the proposed conditions:

	1 = Strongly disagree	2	3	4	5	6	7 = Strongly agree	Not applicable
Condition G.8	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please use the box below if you'd like to provide comments about this section of your licence

Section H. False declarations

Issue

The Trust relies on the good faith of the Boat Licence applicant in relation to some key information including insurance, boat dimensions and boat usage. Where intentional false declarations are made, the Trust has no express contractual rights to manage this issue.

Proposed change

H.1 When licensing your Boat, you must provide information that is true and accurate to the best of your knowledge and belief, including but not limited to:

- a) the presence of an insurance policy to cover the Boat;
- b) the validity of the boat's insurance policy and whether it meets the requirements of Section B;
- c) the existence or exemption of a Boat Safety Certificate;
- d) the Boat's owners and keepers (as detailed in Condition 7);
- e) the dimensions of the Boat;
- f) the Boat's propulsion system;
- g) the Boat's home mooring;
- h) whether the Boat is portable ('Portable' means that the Boat's normal crew can, without mechanical help, launch the Boat and take it out of the water. Examples of Portable Boats include rowing boats, dinghies, canoes and light inflatable boats);
- i) whether the Boat holds a special status e.g. Butty, Historic, Electric etc.

H.2 If you make a false declaration or an omission believed to be intentional that leads to your Boat being licensed, or the Licence fee being calculated, based on this false declaration or omission, we may give you an opportunity to remedy the situation by providing correct information, obtaining outstanding certification or documentation or paying any outstanding fee due for the correct Licence.

I confirm that I have read and understood the information above

- [Click here for the questions](#)
- I do not wish to comment on this proposal. Skip to the next section

Please state how strongly you agree or disagree with the proposed conditions:

	1 = Strongly disagree	2	3	4	5	6	7 = Strongly agree	Not applicable
Condition H.1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition H.2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please use the box below if you'd like to provide comments about this section of your licence

Sadly, there are incidents each year where our colleagues are subjected to verbal abuse, intimidation and, in some cases, physical threat or violence. We currently don't have a specific condition of licence to protect our people from this important issue.

Issue

We are not prepared to tolerate this behaviour and we currently have no express contractual wording to enable the Trust to take swift action to terminate a boat licence in these circumstances.

Proposed change

I.1 You will not behave towards an employee or representative of the Canal & River Trust in a way that causes them to fear or be subjected to any violence; or feel harassed, alarmed or distressed. This may include but is not limited to swearing, threatening, harassing or aggressive behaviour or physical assault. You will not permit such behaviour from persons using your Boat.

I confirm that I have read and understood the information above

- Click here for the questions
- I do not wish to comment on this proposal. Skip to the next section

Please state how strongly you agree or disagree with the proposed conditions:

	1 = Strongly disagree	2	3	4	5	6	7 = Strongly agree	Not applicable
I.1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please use the box below if you'd like to provide comments about this section of your licence

In order to better understand your perspective, we would now like to ask some questions about your boating.

Please select which best describes you?

Please select one answer only

- A leisure boater who continuously cruises
- A leisure boater who has a home mooring

- A liveaboard boater who continuously cruises
- A liveaboard boater who has a home mooring
- A trade boater
- Other

If other, please specify

—

Please enter the region in which your home mooring is located. (Please see here for a map of the Trust's regions)

Please select one answer only

- North West
- North East & Yorkshire
- East Midlands
- Wales & South West
- West Midlands
- London & South East
- North Wales

Is your (main) boat

Please select one answer only

- A narrowboat
- A widebeam
- A motor cruiser
- Other

If other, please specify

—

Which of the following options best describes how you use your boat most of the time?

Please select one answer only

- I use it to cruise the waterways in my leisure time
- As a holiday home
- As a temporary home where I live when at work
- As a second home where I live for extended periods/ as an alternative to my main residence
- As a permanent home
- Other

If other, please specify

Finally, some questions about you so...

We ask these questions so that we can be sure we've spoken to a broad range of boaters. These questions are optional. Would you like to answer these questions or to finish the survey?

- Yes please, I'd like to answer the optional questions
- No thank you, I'm happy to finish the survey now

Optional: How many nights a year do you usually spend on your boat?

Please select one answer only

- I never spend the night on my boat (0 nights)
- Approximately less than a couple of months a year (less than 62 nights)
- Approximately a couple of months a year (62 nights)
- Approximately a quarter of the year (93 nights)
- Approximately half the year (182 nights)
- Approximately three quarters of the year (275 nights)
- All year (365 nights)
- I'd prefer not to say

Optional: Please specify the regions in which you carried out your boating in the past 12 months

Please select all that apply

- North West
- North East & Yorkshire
- East Midlands
- Wales & South West
- London & South East
- West Midlands
- North Wales

Optional: In which region did you carry out the majority of your boating in the past 12 months.

Please select one answer only

- North West
- North East & Yorkshire
- East Midlands
- Wales & South West
- London & South East
- West Midlands
- North Wales

Optional: How do you define your gender?

Please select one answer only

- Male
- Transgender
- Other

- Female
- Prefer not to say

If other, please specify

–

Optional: How old are you?

Please select one answer only

- 16-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+
- Prefer not to say

Optional: How would you define your ethnic group?

Please select one answer only

- | | | |
|---|--|---|
| <input type="checkbox"/> WHITE - English/Welsh/Scottish/Northern Irish/British | <input type="checkbox"/> WHITE - Irish | <input type="checkbox"/> WHITE - Eastern European |
| <input type="checkbox"/> WHITE - Gypsy or Irish Traveller | <input type="checkbox"/> WHITE - Mixed European | <input type="checkbox"/> WHITE - Any other white background |
| <input type="checkbox"/> BLACK/AFRICAN/CARIBBEAN/BLACK BRITISH - Caribbean | <input type="checkbox"/> BLACK/AFRICAN/CARIBBEAN/BLACK BRITISH - African | <input type="checkbox"/> BLACK/AFRICAN/CARIBBEAN/BLACK BRITISH - Any other Black background |
| <input type="checkbox"/> ASIAN OR ASIAN BRITISH - Indian | <input type="checkbox"/> ASIAN OR ASIAN BRITISH - Pakistani | <input type="checkbox"/> ASIAN OR ASIAN BRITISH - Bangladeshi |
| <input type="checkbox"/> ASIAN OR ASIAN BRITISH - Chinese | <input type="checkbox"/> ASIAN OR ASIAN BRITISH - Any other Asian background | <input type="checkbox"/> OTHER ETHNIC GROUP - White and Black Caribbean |
| <input type="checkbox"/> OTHER ETHNIC GROUP - White and Black African | <input type="checkbox"/> OTHER ETHNIC GROUP - White Asian | <input type="checkbox"/> MIXED/MULTIPLE ETHNIC GROUPS - White and Black Caribbean |
| <input type="checkbox"/> MIXED/MULTIPLE ETHNIC GROUPS - White and Black African | <input type="checkbox"/> MIXED/MULTIPLE ETHNIC GROUPS - White and Asian | <input type="checkbox"/> MIXED/MULTIPLE ETHNIC GROUPS - Any other mixed background |
| <input type="checkbox"/> Other | <input type="checkbox"/> Prefer not to say | |

If other, please specify

–

Optional: Do you consider yourself to be one of the following?

Please select any that apply

- | | |
|---|---|
| <input type="checkbox"/> Gypsy or Traveller | <input type="checkbox"/> New Traveller or New Age Traveller |
| <input type="checkbox"/> Bargee | <input type="checkbox"/> Fairground or circus family, known as travelling showmen |
| <input type="checkbox"/> None of the above | <input type="checkbox"/> Prefer not to say |